



Labor Rates

Labor is charged from the time of departure until return and includes all travel time and in-plant time.

Billable Hours	Service Technician	Fowler Engineer
Regular Time - Is billed for the first eight hours Monday – Friday from 6 AM until 6 PM	\$130.00/HR	\$170.00/HR
Overtime – Is billed after the first eight hours Monday - Friday, any time between 6 PM and 6 AM or Saturday	\$195.00/HR	\$255.00/HR
Premium Time – Applies to all labor performed on Sundays, Fowler Holidays, and weekends adjoining Fowler Holidays	\$260.00/HR	\$340.00/HR

Any delays or layovers for the convenience of the customer will be billed at the hourly rate that applies to the specific day it occurs. Layovers or partial days resulting in an overnight stay will be billed at a flat rate of eight hours per day.

Expenses

The customer is obligated to pay all travel and living expenses incurred by the Technical Representative on the customer’s behalf. These expenses include public transportation to and from the airports, trains or bus depots; air, train, rental car or bus fare and/or automobile mileage if the Technical Representative drives his own or company vehicle. Whenever possible, service calls shall be grouped and travel expenses pro-rated. An administrative surcharge of 10% will be affixed to all invoiced normal travel and living expenses. The customer is responsible for any cancellation fees that may be applicable.

Fowler Holidays

Work will not be scheduled on the following FOWLER Holidays or adjoining weekends except in extreme emergencies and only when authorized by the Fowler Service Manager. The holidays for the current year can be viewed on the Fowler website at the following address; <http://www.fowlerproducts.com/contact/fowler-products-holiday-schedule/>.

Liability

It is further understood and agreed that the customer will indemnify and save harmless Fowler Products Company from and against any claims for injury or death to persons, or damage to property (including costs of litigation and attorney’s fees) in any manner caused by, arising from, incident to, connected with, or growing out of the work to be performed hereunder. Fowler Products Company shall not be liable for consequential or incidental damages arising from performance of this policy.